

## Quality Policy – ISO 9001:2008

Goldcrest Chemicals Ltd believes that the achievement of exceptional levels of quality throughout the business is vital to the future growth, development and success of the company.

We are committed to providing our customers with a high quality service that will provide them with a competitive advantage and continually meet their changing business needs.

We aim to create long-term relationships with our suppliers and customers and strive to achieve and maintain high levels of customer satisfaction along with the achievement of our customer, legal, and our own requirements.

We will endeavour to continually improve our business, the products and services that we offer and our management system, and strive to achieve greater efficiency through smarter working. We are also committed to meeting our legal, customer and statutory requirements.

Our commitment is achieved through the active participation of all our employees in this ISO9001: 2008 Quality Management System and the progressive achievement of our quality objectives as stated in section 4.3.4 of our Management Systems Manual.

Signed



Managing Director  
Date 27<sup>th</sup> April 2010